Laura's House
Ending the Silence of Domestic Violence

Program Outcomes — Highlights from 2013

24-Hour Hotline

2,649 callers were provided with crisis intervention through our 24-Hour Hotline, which is an increase of **9.4%** from 2012.

Resources, Referrals, & Safety Planning

Emergency Shelter and Support Services

314 Individuals served, including **139** women and **175** children, which is a **3.3%** increase from 2012.

7,556 Bed Days were provided, which is an increase of **16.5%** from 2012.

90% of battered women improved their self-esteem and cognitive coping skills as a result of their participation in individual and family therapy.

Safe Refuge, Therapy & Case Management

Transitional Living Center

9 Adults served, **13** children, which is an **83%** increase from 2012.

3,138 Bed Days were provided, which is an increase of **272%** from 2012.

75% secured permanent housing after program participation.

Long-term Housing & Supportive Services

Counseling & Resource Center

626 Individuals served, including **453** women, **19** men, and **154** children.

70% of battered women increased their knowledge of domestic violence as a result of their participation in psycho-education groups.

79% improved self-esteem, cognitive coping skills and increased knowledge of co-dependency and anger management skills.

Case Management, Individual and Group Counseling, & Education and Prevention

Legal Department

251 Individuals served and **1,735** service units were provided by Legal Advocates.

1,079 total hours were billed on cases where our clients were represented by Pro Bono Attorneys who partner with Laura's House.

Case Management, Restraining Orders, Court Accompaniment, & Legal Clinics

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EDUCATION & PREVENTION

The goal of the H.E.A.R.T. (Healthy Emotions & Attitudes in Relationships for Teens) program is to provide at-risk youth with the tools necessary to live healthy, non-violent and successful lives. These 60-minute interactive workshops on teen dating violence prevention are provided at schools and community-based organizations throughout Orange County.

* 3,303 Teens reached through 103 workshops.
* Teens demonstrated an increase in levels of knowledge about teen dating violence and healthy relationships after their participation in 1 H.E.A.R.T. workshop
* More than 200 teens and community members attended the 2013 Candle Light Vigil honoring February as Teen Dating Violence Awareness month
* 484 of kids took the pledge in 2013 – Visit laurashouse.org/lhteen to sign the pledge yourself!

VOLUNTEERS

* 474 volunteers contributed 11,400+ hours of service—an increase of 40% from 2012
* Volunteers serve in many capacities, including our emergency shelter programs, hotline assistance, and childcare, at the Resale Store, events, community outreach, and administrative assistance.

COMMUNITY ENGAGEMENT COMMITTEE

* A group dedicated to engaging the community in our work through presentations and informal talks.
* 108 Outreach events conducted in 2013
* 16,998 Individuals reached